

Anu Heda

From: Don, Ronald - Brooklyn, NY <Ronald.Don@usps.gov>
Sent: Wednesday, March 1, 2017 11:20 AM
To: Elaine Weinstein
Cc: Anu Heda; Peter Krashes; Don, Ronald - Brooklyn, NY
Subject: RE: Today's meeting,

Good Morning DSBA,

It was my pleasure to meet with you yesterday. I hope that I was able to help you understand better our Postal processes and procedures. Along with some of our challenges and hopes for the future. I would like to thank each one of you for giving me this forum to discuss our issues and challenges in hope of coming to a unified solution. I will stay diligent on addressing our customer issues and complaints. But I will have to lean on the Block Association for assistance. I appreciate every member of the DSBA for making that possible. Looking forward to working together in the future.

Sincerely,

Ron

Ronald Don
US Postal Service
Customer Relations Coordinator
Office of the Brooklyn Postmaster
1050 Forbell Street
Brooklyn New York 11256
Office: 718-348-3341
Fax: 718-348-3915

From: Elaine Weinstein [mailto:eweinstein60@gmail.com]
Sent: Tuesday, February 28, 2017 7:14 PM
To: Don, Ronald - Brooklyn, NY
Cc: Anu Heda; Peter Krashes
Subject: Today's meeting,

Hi Ron,

I wanted to take a moment to sincerely thank you for the time we had together today. You were most helpful explaining some of the inner workings of the USPS and particularly the challenges that the Dean Street facility is facing.

Your commitment to hearing us out and trying to answer some of our concerns was encouraging. Thanks for agreeing to see if you can get a mailbox installed as well as paying attention to street and sidewalk parking that is particularly concerning to the community.

As you suggest we will forward pictures of offending cars when we can.

Again thanks for the meeting and we look forward to continuing the dialogue.

All the best

Elaine Weinstein

on behalf of the DSBA

Anu Heda

From: Don, Ronald - Brooklyn, NY <Ronald.Don@usps.gov>
Sent: Wednesday, March 29, 2017 4:41 PM
To: Anurag Heda
Cc: Don, Ronald - Brooklyn, NY
Subject: RE: Follow-Up: USPS & Dean Street Block Association...

Good Afternoon Anu,

Thanks for the birthday well wishes. She had a fantastic time at her school birthday party.

I am addressing the situation with the parking on the sidewalk and will keep you informed. But to be fair, the picture of the truck unloading on the sidewalk should not have been included. That size truck cannot fit in the bay area, they had no choice but to unload on the sidewalk. Contractually I cannot put an employee's safety at risk by unloading in the street.

I put in your request for the collection box in front of the Carrier Annex. As soon as I get a response, I will inform you of the time frame.

Thank you

Ron

Ronald Don
US Postal Service
Customer Relations Coordinator
Office of the Brooklyn Postmaster
1050 Forbell Street
Brooklyn New York 11256
Office: 718-348-3341
Fax: 718-348-3915

---Original Message---

From: Anurag Heda [mailto:anurag@allood.net]
Sent: Wednesday, March 29, 2017 8:56 AM
To: Don, Ronald - Brooklyn, NY
Subject: Re: Follow-Up: USPS & Dean Street Block Association...

Ron,
Hey hope this finds you well. I thought to reach out and ensure my email got to you. Let me know and if not I'll send over again.

Thanks
anu

> On Mar 22, 2017, at 1:30 PM, Anurag Heda <anurag@allood.net> wrote:
>
> Ron,

> Hope this finds you well and readying for your daughter's birthday (early next week if I remember correctly). Anything exciting planned. My 8-year old doesn't want a party, 'simply' homemade pie and ice cream for all three meals.

>

> Anyhow, we thought to share some photos of the block (see attached). Obviously these are a point in time. Yet they are pretty representative of the situation. We still seem to experience the overflow from employee parking in the bay or seeing them parked on the sidewalk. Second, we had a tough time on the day after the snow storm as so many mothers, fathers, and care takers were trying to take their children to school. Attached are a couple pages showing those situations. How did the facility manager respond when you discussed the sidewalk and street parking with him?

>

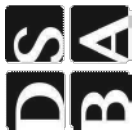
> Lastly, I will put you in touch with the community affairs person aligned with 535 Carlton Avenue to see if there's an opportunity to partner on their subterranean parking (as they just opened the side panels to that building). Let's see if that's a good mitigation opportunity.

>

> Best,

> Anu

> <DSBA - USPS 2017 March.pdf>



Dean Street Block Association

- Follow-Up to USPS Meeting
 - Ronald Don
 - March 22, 2017
- Via Anu Heda, President Dean Street Block Association on behalf of the community
 - www.deanstreet11217.blogspot.com
 - (917) 478.7128; anurag@allood.net

Topics

- **Sidewalk usage** and parking from a single morning
- Situation from 3/15th: the day after the **snowstorm**
- Frequent sidewalk parking vehicle

Sidewalk Usage

- All photos occurred on March 6th at 8:30am – 8:35am



1 – note parked USPS parcel trucks on the street with employee parking inside; 2 – note overall busy nature of vehicles parked on the sidewalk and street

Snowstorm

- Truck blocking entire sidewalk making for dangerous pedestrian access



Frequent Sight

- Car commonly on sidewalk (per your request for license plate no.)



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Yvette D. Clarke
Congress of the United States
9th District of New York

July 6, 2017

ENERGY & COMMERCE COMMITTEE
SUBCOMMITTEE ON
COMMERCE, MANUFACTURING AND TRADE
SUBCOMMITTEE ON
COMMUNICATION & TECHNOLOGY
SUBCOMMITTEE ON
OVERSIGHT & INVESTIGATIONS
COMMITTEE ON ETHICS
COMMITTEE ON SMALL BUSINESS
SUBCOMMITTEE ON
ECONOMIC GROWTH, TAX AND CAPITAL ACCESS
SUBCOMMITTEE ON
CONTRACTING AND WORKFORCE

Anurag Heda
Dean Street Block Association
626 Dean St Apt 2B
Brooklyn, NY 11238-3036

Dear Anurag:

I would like to thank you for contacting my office and allowing my staff to assist you.

We have received a response from the U.S. Postal Service Customer Relations Coordinator, Brooklyn Postmasters Office regarding your pending inquiry. According to their files and records of your case, they issued the following response:

After reviewing Mr. Heda's complaint, I contacted the Manager of the station to shed some light on the situation for me. The Manager Mr. McLeod informed me that yes, four trucks are parked outside overnight while the remaining six are parked inside. However it was made very clear that the vehicles parked outside are NOT parked on the sidewalk, they are parked on the street. Mr. McLeod also relayed to me that the location at 594 Dean does not have loading spaces for the trucks and as they have no other alternative, the carriers do load their trucks on the sidewalk at times. And even then the trucks are half-on, half-off the sidewalk, to allow for traffic on the street and pedestrians on the sidewalk to pass. We understand that this may be an inconvenience, and Mr. McLeod will continue to emphasize safe parking practices, however with the large scale construction taking place directly across the street, we are limited in options at this time.

I hope this information is helpful. Should you have any further questions regarding this matter, please feel free to contact your caseworker, Reginald Belon, by email at Reginald.Belon@mail.house.gov, or call my district office at (718) 287-1142.

Sincerely,

Yvette Clarke
Member of Congress



Anurag Heda
President, Dean Street Block Association (DSBA)
E-mail: anurag@allood.net
Telephone: (917) 478-7128
Web site: deanstreet11217.wordpress.com/

July 10, 2017

Dear Community Board District Manager George,

I hope this finds you well. This letter is related to our new United States Postal Service (USPS) Carrier Annex at 594 Dean Street.

Background Information:

- The post office moved into this location as a tenant in January 2017. This location replaces their longstanding Atlantic Avenue location.
- This location is a postal carrier annex, not a post office, and employs nearly 50 USPS employees.
- Mail (letters, parcels, etc.) arrives to 594 Dean from the massive East New York facility all day and night via USPS trucks.
- The location has a bay that can park 8 vans. The USPS elected to assign 8 vans here.
- The DSBA engaged USPS Consumer Affairs as early as March 7th.
- The DSBA engaged Congresswoman Yvette Clarke's office in June. Her office has filed an inquiry with the USPS on our behalf.

Current Situation:

- The post office employees put placards (see figure 1) in their personal cars and park for their entire shift on Dean Street where "No Standing" signs are clearly present.
- The post office parks their parcel trucks on the street and sidewalk all day (see figures 2, 3).
- The post office leaves significant detritus in our community (see figure 4).

Neighborhood Impact:

- Difficult and slow passage for the Eastbound MTA B65.
- Difficult and dangerous condition for bicycle/automobile traffic.
- Dangerous conditions for vehicles turning east onto Dean Street from Carlton Avenue (not expecting a parked vehicle there).
- Significant negative impacts to the residents directly west of the USPS location from delivery trucks and idling vehicles.
- Potential for increased pests.



We would greatly appreciate the attention, help, advice and counsel from you and your committees. We meant to bring the issue to attention at the last Transportation Meeting, but the interesting topics discussed made for a longer meeting. Please do not hesitate to call or email me at your convenience.

Sincerely yours,

A handwritten signature in cursive script that reads "Anu Heda".

Anu Heda, President, For DSBA

CC: 78th NYPD Precinct Community Council

CC: 77th NYPD Precinct Community Council

USPS Photos



Figure 1



Figure 2



Figure 3



Figure 4

Anu Heda

From: Don, Ronald - Brooklyn, NY <Ronald.Don@usps.gov>
Sent: Tuesday, October 31, 2017 11:49 AM
To: Anurag Heda
Cc: Elaine Weinstein; Venable, John P - Brooklyn, NY; Don, Ronald - Brooklyn, NY
Subject: RE: Dean Street Postal Annex

Good Morning Anu,

I hope this email finds you and your family doing well and in good health.

Thanks for remembering my 9 year old daughter, and yes she is enjoying all that comes with the fourth grade.lol..

I would have loved to have coffee next week, but I have accepted a new position in our nation's capital. I head up the Social Media Customer Response Team at USPS Headquarters in Washington DC. My Team address all the Social Media Post, and or Tweets stemming from Facebook or Twitter, for the entire US.

I copied John Venable, who will be addressing issues in Brooklyn. John is a good man, and very capable. I'm sure he would be very happy to take you up on your offer of coffee, pending his schedule is amenable.

It was a pleasure getting to know each and every one of you. And I thank you for always being available when we needed to have a discussion. I wish you all the best in the coming years.

Thanks again,

Ron

Ronald Don
Social Customer Response Team Lead
USPS - Headquarters
475 L'Enfant Plaza, SW – Suite 2P631
Washington, DC 20260
Office: 202-268-5865
Cell: 202-436-5168
Email: Ronald.don@usps.gov



From: Anurag Heda [mailto:anuragheda@optonline.net]
Sent: Tuesday, October 31, 2017 11:11 AM
To: Don, Ronald - Brooklyn, NY <Ronald.Don@usps.gov>
Cc: Elaine Weinstein <eweinstein60@gmail.com>
Subject: Dean Street Postal Annex

Ron,

It's been some time. How are you? How's that 9 year old daughter enjoying 4th grade (I believe)? Hope it's been a great start to the school year for her. Just thought to share some photos from a recent morning. The USPS workers on our block brazenly park their cars illegally on the south side of Dean immune to any recourse. Can we get coffee next week and discuss again?



Anu Heda

From: Venable, John P - Brooklyn, NY <John.P.Venable@usps.gov>
Sent: Monday, December 11, 2017 2:06 PM
To: Anurag Heda
Subject: RE: Dean Street Postal Annex

Good Day Anu,

Hope you had a great weekend.

Please pardon me, I scheduled to meet with you the same time that I am scheduled for a Service Cabinet Meeting at the Brooklyn Borough Hall.

We have to reschedule.

Please except my apologies.



John P. Venable

Customer Relations Coordinator
Office of the Brooklyn Postmaster
1050 Forbell St
Brooklyn, NY 11256
Office: 718-348-3341
Fax: 718-348-3915
john.p.venable@usps.gov

From: Venable, John P - Brooklyn, NY
Sent: Friday, December 08, 2017 3:50 PM
To: 'Anurag Heda'
Subject: RE: Dean Street Postal Annex

11 am is fine

From: Anurag Heda [<mailto:anuragheda@optonline.net>]
Sent: Friday, December 08, 2017 3:15 PM
To: Venable, John P - Brooklyn, NY
Subject: Re: Dean Street Postal Annex

Thanks John. I could meet at 11 on 12/12. Does that work?
Anu

On Dec 8, 2017, at 1:50 PM, Venable, John P - Brooklyn, NY <John.P.Venable@usps.gov> wrote:

Hey Anu,

December has coming in like a roaring lion! I am looking at Tuesday Dec 12 @ 10am. Let me know if that works for you.

Best Regards,

<image001.png>

John P. Venable

Customer Relations Coordinator

Office of the Brooklyn Postmaster

1050 Forbell St

Brooklyn, NY 11256

Office: 718-348-3341

Fax: 718-348-3915

john.p.venable@usps.gov

From: Anurag Heda [<mailto:anuragheda@optonline.net>]

Sent: Wednesday, December 06, 2017 11:44 AM

To: Venable, John P - Brooklyn, NY

Cc: Elaine Weinstein

Subject: Re: Dean Street Postal Annex

Hey John,

Hope December is treating you well and that the schedule's a little less intense. Have time to meet next week?

Best
anu

On Nov 8, 2017, at 3:36 PM, Venable, John P - Brooklyn, NY
<John.P.Venable@usps.gov> wrote:

Good Afternoon Anu,

Please pardon the delay. I'm well thanks. Hope the same for you. Pretty intense schedule this week. I've addressed the parking situation with the local management team. Possibly we can arrange a time next week to discuss this matter.

Thanks

From: Anurag Heda [<mailto:anuragheda@optonline.net>]

Sent: Wednesday, November 08, 2017 2:51 PM

To: Don, Ronald - Brooklyn, NY

Cc: Elaine Weinstein; Venable, John P - Brooklyn, NY

Subject: Re: Dean Street Postal Annex

John,

Hey, how are you? Hope you're good and I'm still waiting!

anu

On Oct 31, 2017, at 11:49 AM, Don, Ronald - Brooklyn, NY
<Ronald.Don@usps.gov> wrote:

Good Morning Anu,

I hope this email finds you and your family doing well and in good health.

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I would have loved to have coffee next week, but I have accepted a new position in our nation's capital. I head up the Social Media Customer Response Team at USPS Headquarters in Washington DC. My Team address all the Social Media Post, and or Tweets stemming from Facebook or Twitter, for the entire US.

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Thanks again,

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Social Customer Response Team Lead
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Email: Ronald.don@usps.gov
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Sent: Tuesday, October 31, 2017 11:11 AM

To: Don, Ronald - Brooklyn, NY <Ronald.Don@usps.gov>

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Subject: Dean Street Postal Annex

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<image001.jpg><image002.jpg><image003.jpg>